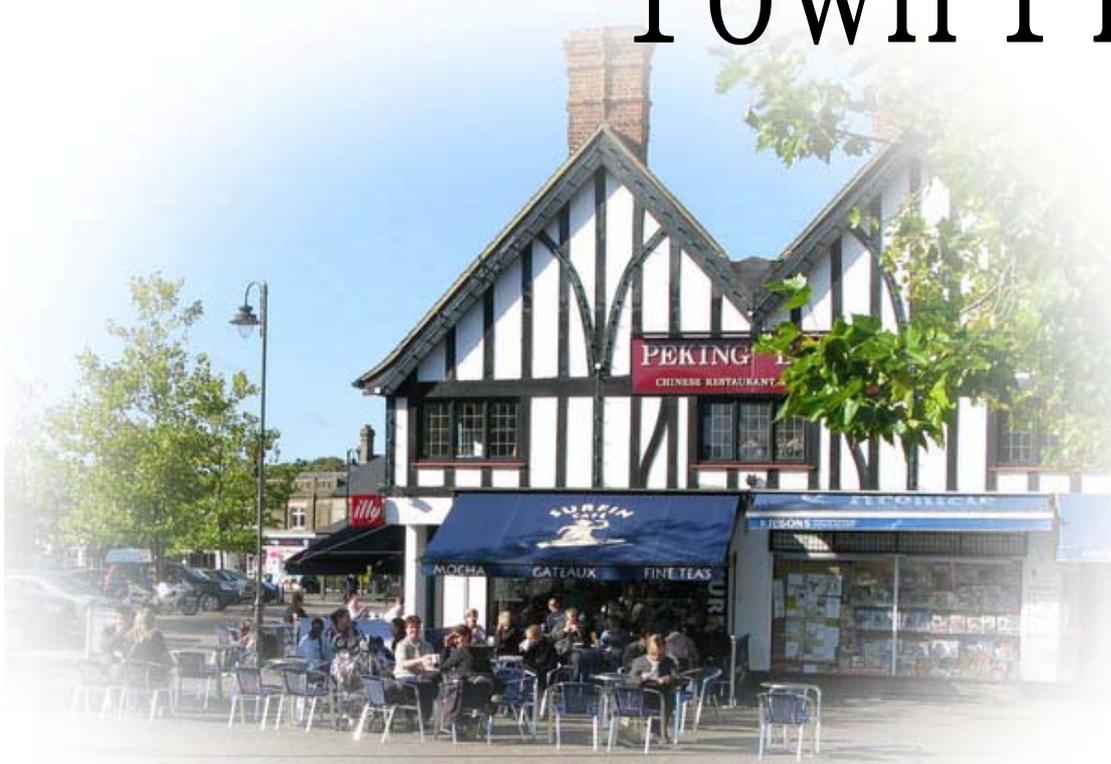


Biggleswade Town Plan



Action Plan Consultation Report

**Produced by the
Biggleswade Town Plan Steering Group
from our consultation with you.**

September 2010

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SECTION 1

Summary of Outcome

The Biggleswade Town Plan Steering Group held a public consultation in the Town Hall Council Chambers on 18th September, 2010. The event took place from 10am to 4pm and during that time we received in excess of 200 visitors; the demographics suggest slightly under, however, the stewards were well aware that quite a few people left without leaving their demographic information. The enumerated results are shown in the accompanying graphs.

The objective of the day was to receive feedback from residents on the Action Plan follow-up processes, not the issues which had been defined through earlier consultation activities. However, we found that, almost without exception, the comments received were concerned with reinforcing the issues and using the opportunity of consultation to expand on concerns about what was or, more significantly, what was not happening to improve Biggleswade.

Repetitive comments have been combined and the number of instances is shown in parentheses.

Where a change, or addition, is needed to the Actions column in our Action Plan this is highlighted in bold text in the detailed report (Section 3).

Letter from our Chairman

The Biggleswade Town Plan Steering Group extend a huge thank you to the hundreds of people who attended and contributed to the final consultation of the Action Plan Tables last Saturday, 18 September.

All views and comments have been recorded and will be added to those received from Town Councillors and the various stakeholders who have supported and attended our workshops.

The group will now complete the writing of the Biggleswade Town Plan and when this is printed hard copies will be available to view at the Town Council Offices, the Library and at Central Bedfordshire Council Offices, plus, like all our other documents and information, it will be on our website: - www.BiggleswadeTownPlan.org.uk . A brief summary of the final report will be delivered to every household in Biggleswade.

The Town Plan Steering Group will continue to meet in order to monitor that all the actions are taken into consideration by both the Town Council and Central Bedfordshire Council when making their decisions on future projects in Biggleswade.

The group continually welcomes new members and you can contact us via:

Email: Chairman@BiggleswadeTownPlan.org.uk

or

Telephone 01767 315317

Gerry Lawrence

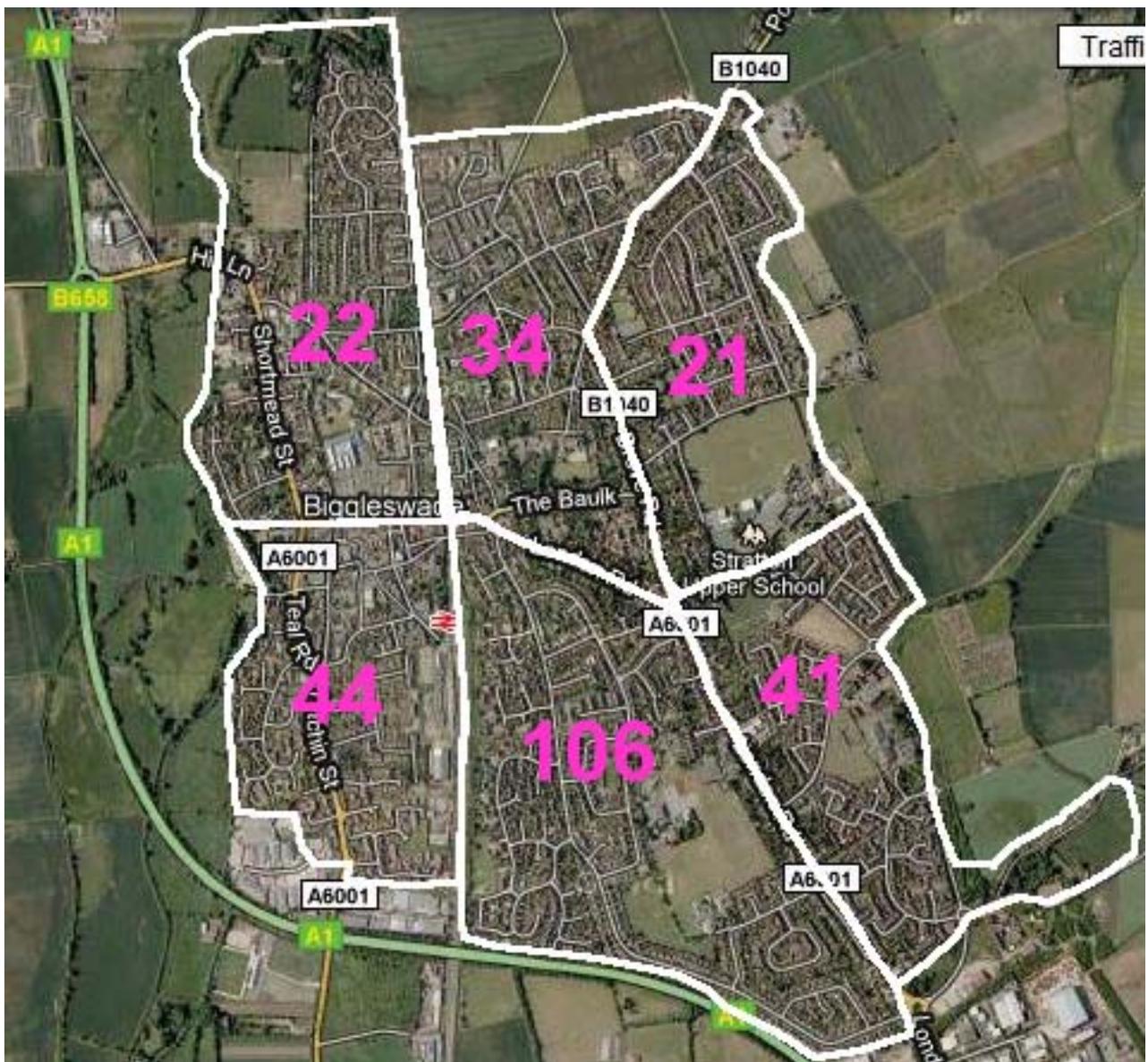
This report was prepared by the Biggleswade Town Plan Steering Group; publishing by Mike Strange with the much valued assistance of Kim Saddler and Mark Ty-Wharton who transcribed a great many of the responses provided by residents.

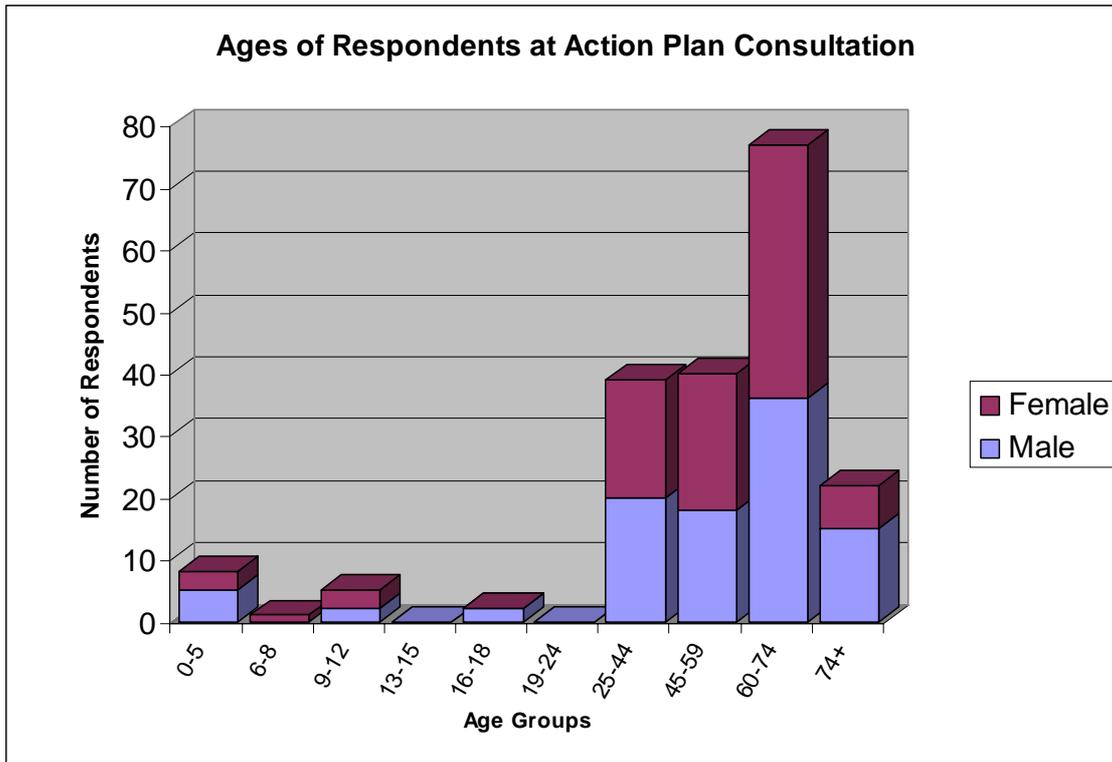
SECTION 2 Representation

Our visitors were asked to show, on a map of the entire Biggleswade parish, the numbers in their households. Below is a summary of those results showing the reduced area from which there was any representation.

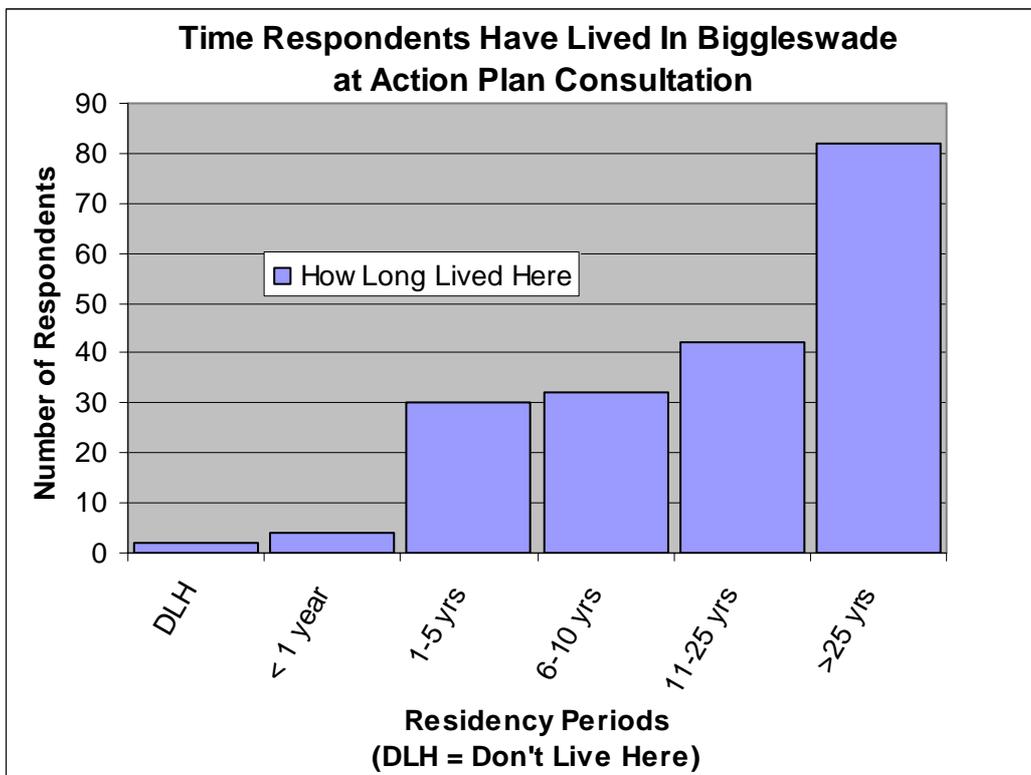
The map is divided into logical sections of the community which, to a large extent, represent the different stages in evolution.

It was clear from the results that the vast majority of represented households comprised just two people and this is largely explained by the dominant age group. The number of households with greater than two people was approximately equal to those of single occupancy.





0-5		6-8		9-12		13-15		16-18		19-24		25-44		45-59		60-74		74+		Total
M	F	M	F	M	F	M	F	M	F	M	F	M	F	M	F	M	F	M	F	
5	3	0	1	2	3	0	0	2	0	0	0	20	19	18	22	36	41	15	7	194
8		1		5		0		2		0		39		40		77		22		



DLH		< 1 year		1-5 yrs		6-10 yrs		11-25 yrs		>25 yrs		Total
M	F	M	F	M	F	M	F	M	F	M	F	
0	2	2	2	11	19	18	14	21	21	46	36	192
2		4		30		32		42		82		



SECTION 3

What You Said

3.1 Community Services and Facilities

C1 - Provision of additional leisure facilities in the Town

1. Yes to cinema and bowling alley (x5). (How about reverting Flutters Bingo back into a cinema or bowling alley?)
2. Leisure facilities closest are Bedford and Stevenage i.e. cinema (multiplex not necessary), theatre, bowling alley, definitely need something closer to home (x2).
3. There is an ongoing problem with cleanliness at Saxon swimming pool. There seems to be a total lack of management respect for public hygiene.
4. Need more family eating places like Burger King and Harvester/Beefeater type restaurants (x3).
5. Multi-use centre including a theatre, display area and museum needed (4).
6. George's Hall would make a great cinema with eating and bar facilities (x2).
7. C1.1 OK but not keen on bowling alley.
8. C1.2 should be compulsory.
9. Be careful what you wish for you may attract the wrong things.
10. Turn disused properties into cinema, music venue, theatre, community centre.
11. C1.2 A full consultation including Biggleswade residents plus all towns and villages within a 10km radius would be a necessary preliminary to any plan to develop further leisure facilities.
12. Consider dance studios which can be used for yoga etc during day and older children outside school hours.

C2 - Need for a centrally located community meeting venue in Biggleswade

1. C2 Actions all OK (x3).
2. Been wanted for years, when is it going to happen?

C3 Importance of the Biggleswade Christmas Lights to residents

1. Continued support for other community events - Remembrance day, St George's Day parades, Christmas Lights, Carnival (x5) – they provide a sense of good feeling and community spirit
2. Attracts visitors.
3. Appeal for funds to every business and voluntary organization in the town.
4. Actions all OK (x2).
5. Yes to Christmas lights (x4).
6. It would be useful if they were switched on at the weekend not in the week (x3).

C4 Demand for adult education classes to be available in Biggleswade

1. Additional facilities are especially required in the evening (4).
2. Why can't we have Learn Direct back?
3. Why does the council not let the sports field at Eagle Farm Road be used for athletics; it does not wear-out the grass at all?
4. Actions all OK - if slow progress

C5 Increased opportunities for the community to make use of school facilities, e.g. computer facilities, sports facilities, hall/room hire, use of car parks

1. Are we, the tax payers, getting maximum benefit during evenings, weekends and school holidays, from the buildings and equipment (computers, sports facilities etc) that we have paid for (2)?
2. The expense of hiring school facilities is very limiting for community groups.
3. Actions all OK.
4. I run football teams for ages 5-9 with 75 children. There are not enough facilities, help or support.

C6 Increase provision of facilities and activities for young people in the town

1. Involve the children in this process, anti-social behaviour will stop good ideas.
2. Children need to be encouraged to participate; perhaps school visits to implement and encourage.
3. Town Plan questionnaire results suggest better ways of gathering views of young people are required. Also Central Beds youth participation has sought to establish a directory.
4. We pay to train, we pay for matches. There isn't enough support for youth sports.
5. Actions all OK but no answers provided. Kids often don't know what they want and need leadership to say "Come and do this"!
6. More good and relevant shops.
7. Ensure all youth facilities are inclusive for young people with disabilities (includes C7, 8 and 9)
8. Need more help and support from the council regarding football pitches, sport needs encouraging.

C7 Demand for a youth café

1. Let old people use it in the evening.
2. Use unused property and set up council-run social enterprise.
3. Youth café should be run by youth with supervision of a higher authority.

C8 Increased youth club and drop in sessions

1. There are many other youth work providers who could be included in this e.g. churches uniform groups.
2. Actions OK.

C9 Provision of play areas for 0-5 and 6-12 years

1. Parks are awful in Biggleswade, full of broken glass bottles, equipment vandalized, worried to take children there due to possible injuries.
2. Parks should have CCTV as that is where the youngsters drink/smoke. St Neots park is lovely so is Sandy 's. Both challenge children's play and are clean.
3. Dogs on leads - Policing of the Kitelands dog walking restrictions will not work in the long-run. I suggest a 5m wide fenced path around the edge of the park to provide a dog-walking area. I am a dog walker.
4. We need a safe, clean and patrolled play area as part of a bigger public park (example Dronfield Town Council in Derbyshire).

C10 Information & communication in Biggleswade

1. Town website YES!
2. We need a place in the centre of the town where we can display adverts for what's happening events etc poster displays.
3. Use Facebook, twitter and SMS.
4. Actions OK.

C11 Provide an opportunity for young people to be involved in putting forward their views on the actions in the Town Plan

1. Include voluntary agencies in this (x2).
2. Establish a youth council for Biggleswade.
3. Actions OK.

C12 The town centre is the favoured location of proposed new health surgery

1. What about people who live on the edge of town like Saxon Centre area?
2. Yes to town centre health club.
3. Health centre vital in town centre, it is obvious for access for majority of population rather than out at Saxon Gate , e.g. existing health centre with added floor, Bonds Lane area, (x20).
4. Need for open discussion, not in closed sessions.
5. Adequate (no time limit) parking required (x2).
6. Perfect, especially for people using public transport.
7. Why didn't Council buy the old Council offices for a Health Centre?
8. A health centre definitely needs to be easily accessible to both Biggleswade and surrounding village residents without assuming that everyone has a car.
9. Near to existing bus service.
10. Need proper transport facilities for access.
11. Central to the main residential area (2).
12. The health centre is for the Biggleswade area it will need to be a very large building with a very large car park, There is no space in town centre. Saxon development is convenient for a lot of local people and near the A1.
13. Actions Ok, should be pursued strongly.
14. Existing service is poor and the centre is dingy and depressing.

C13 Feedback data regarding respondents experiences of using the health surgery

1. Actions OK..

C14 Demand for a Good Neighbour Scheme

1. Needs a clear reporting mechanism, incentive and clear rationale.

SECTION 3

What You Said

3.2 Housing, Economic Growth and the Natural Environment

G1 Improve facilities provided along the River Ivel, from Franklins Mill to Sainsbury's, to enhance residents' enjoyment of the area

1. Excellent actions top priority, keep it up.
2. Well worth doing, even a return to pre-war facilities in the Franklins Recreation Ground, riverside walk, tea rooms, etc would at least be a step in the right direction. The Lido 1929/1939 - site is still vacant
3. Needs proper management especially litter maintenance.
4. Provide seating in existing green spaces e.g. areas' off Dells Lane (the Spinney) and Holme Court Avenue (Kitelands Recreation Ground) where children's play is.
5. Definitely need to improve access. Area could be lovely especially to babies and kids.
6. Strongly agree as links with Town Centre Masterplan.
7. Improve access to park or rec. (rubbish, kissing gate).
8. Need more facilities, new bandstand.
9. Park looks empty and unloved.
10. Who is responsible for upkeep sometimes very overgrown and almost impassable?
11. What about Franklins Mill to Jordans as well?
12. Could do with something approaching a park to be a focal point for the town.
13. Doesn't this happen already?

G2 Improvements to the entrance of the Common from Shortmead Street

1. Excellent actions top priority, keep it up.
2. Where has the £2,500 gone from the developers of flats on Ivel Bridge to improve Dan Albone car park?
3. Talk to BRCC about plans for this area.

G3 Provision of additional allotments

1. Excellent actions top priority, keep it up.
2. Why do you feel that there is a need to over double the rents in 2011?
3. A need for more security.
4. Yes - more allotments.
5. Encourage community gardening and reclaim unused land lots of it around!
6. Encourage schools and community groups. Look at Kings Cross skip gardens for alternative sources/ideas where to grow crops/plants.

G4 Enhance entrances to the Town

1. Actions all OK.
2. The flower tubs area at the north end of Shortmead Street is untidy with weeds growing all around. Only a good idea if it is looked after.
3. About time - entrances very sordid

G5 Awareness of public rights of way network

1. Walks leaflets great idea.
2. Provide walks booklet clearly identifying rights of way.
3. Actions all OK.
4. Maps of all public footpaths and bridleways to be available on-line.
5. Walk info on-line and leaflets, local map showing all bridleways.

G6 Accessibility and extent of public rights of way network

1. Noise pollution from Luton airport night flying, can we do anything about this?
2. Sort out Biggleswade's definitive map i.e. excluded area must protect current access ways from building encroachment.
3. Encourage walking groups guided on them walks.
4. More cycle-ways and better continuity between Roads.
5. Yes x3.
6. Yes, get people out walking in their surrounding countryside. Make it accessible to people of limited mobility.
7. Footpaths by train station towards The Dells needs cleaning up, plus footpath down Potton Road Bridge and towards traffic lights. They are always overgrown..
8. Very poor footpaths at present, especially Potton Rd over railway bridge/St Johns St.

G7 Need for additional cycle routes

1. Yes more cycle routes will help to reduce traffic including in Biggleswade and to Dunton.
2. Upgrade existing footpath from Biggleswade to Langford to a cycle path.
3. Finish Network 12 to St Neots.
4. Complete path along east side of A1; most is already there.
5. Yes x3.
6. Would love to see introduction of new safe cycle routes.
7. What is 'Sustrans'?
8. Continue cycle path to Langford from Jordans Mill and north to Sandy.
9. Upgrade existing footpath from Biggleswade to Langford footpath.
10. Great idea cycle routes especially for facilities needed.

G8 Provision of a country park to the west of the town between the River Ivel and A1 (GI Plan ref 21)

1. Yes x2.
2. A park would be better than more residential estates or factories.
3. Provision of a riverside park similar to St Neots.
4. Country park, make more use of river and adjacent fields etc.
5. BRCC keen to be consulted.
6. Very good idea.
7. Would like to see some country park area so as we have somewhere nice to go.

G9 Extend proposed linear park to east of watercourse, extending Biggleswade Common southwards to enhance eastern section of Biggleswade 'Green Wheel'. Incorporating a sport, leisure and community complex into the southern end (GI Plan ref 28a and 28b)

1. Yes (x2).
2. Land called 'The Dip' by railway line, is it possible for it to be fenced for dogs off lead as not many children play there and gets flooded.
3. Need poo bins on main road.
4. I walk my dogs over Kitelands Park and would appreciate my dog to be able to have an exercise without being on leads and people moan.
5. Improve cycling routes.
6. Very good.

G10 Extend linear woodlands eastwards (GI Plan ref 27)

1. Yes (x2).
2. More woodland needed.
3. Make more of the river water front cafe with boating. Can sections be improved for kayaks? A floodplain forest park like Bedford's river valley.
4. Very good - extending parks and woodlands is always good.

G11 Extend Biggleswade Common (Furzenhall Common) southwards. (GI Plan ref 29)

1. Yes and extend G29 south up to exist built environment area south of G29 already used extensively for recreation walking etc.
2. Good idea the more common the better.

G12 Create woodland belts and meadow areas as habitat links and green corridors to create southern section of 'Green Wheel'

1. Provide woodland/country walks around town to encourage people to get out and get fit and enjoy the local area.
2. It's a good idea to create more common land and woodlands there's already too many houses going up.
3. Litter pickers, part time or voluntary as other communities have. Footpath by railway and up to Grasmere has the appearance of an overgrown mass tip.
4. Yes more green corridors.
5. Discuss sponsorship with Jordons and Sainsburys.
6. Just better playing facilities in parks (or more parks).

G13 Enhance and maintain the appearance of the town

1. Enforcement of dog fouling laws.
2. Parks - especially new park in Chambers Way not adequately signed.
3. Could we have park wardens in parks in school hols and perhaps weekend.
4. Dogs mess needs to be addressed + littering.

5. You do not tidy up weeds etc around the town but are quick sending letters about residents tidying up hedges etc.
6. More dog litter bins needed throughout the whole of Biggleswade and more patrols required carrying stricter penalties.
7. Litter in Biggleswade is a major problem.
8. Definitely needed to make our town an even more pleasant place to live in. Urgent action is needed on some of the town urban footpaths.
9. Public stocks for those offenders to the town and its residence liberties.
10. No! Far too much money squandered on green cutting already, paths in should be regarded as urban with high (?) corridors.
11. Too much pesticide already - spray weeds less, they are wild flowers.
12. Improved control of weeds growing on residential footpaths.
13. Keep Britain Tidy campaigns in schools. Volunteers and litter "champions".
14. Last 2 years the town area has gone to waste - weeds growing everywhere.

G14 Represent residents views regarding the types of housing they would prefer to see in any future development

1. Very important.

G15 The impact of housing and development on the infrastructure of the Town, for example increased traffic congestion, impact on public services (e.g. doctors), increased parking issues, impact on town's character

1. No more housing developments to the north of town, Potton Road Area. Impact of more traffic on St Johns Street/Potton Road would be dangerous.
2. Where are all new families coming onto new housing going to send their children to school.
3. No more houses/flats to be built in town centre, already gridlocked.
4. Ensure signed 106 agreement is condition of planning permission.
5. Doesn't this happen already?

G16 Desire to see facilities accompanying any new development

1. Yes and ensure that 106 agreement signing is a condition of planning permission.
2. Some form of health/doctors surgery in new expansion areas.
3. As a young couple, how many of new houses are going to be allocated to people like us that wish to start a family and that are going to be affordable for us as well.
4. **Ensure developers provide facilities outlined in the plan i.e. community centre, health centre, primary school which was agreed for Kings Reach (monitor 106 agreements)**

G17 Bonds Lane/Foundry Lane area redevelopment

1. Bonds Lane is an excellent location for a new medical centre. It needs to be in town so as everyone can easily access it. It's no good putting it on the outskirts of town.
2. No more pound stores and low cost supermarkets. Bring back a book shop, some people in Biggleswade can read. Higher end dept. stores like M & S or Debenhams.
3. What a shame this area looks such a mess. Spoils the rest of town!
4. Obvious site for a health or community centre. Get rid of Aldi and attract better shops e.g. M & S, WH Smith, Wilkinson, Toy shop.
5. Just sort it out please!
6. Ideal for medical centre or shops/flats or housing for the elderly.
7. Obvious site to expand health centre.
8. Improve Bonds Lane, it looks awful!
9. New Inn beer tables can be intimidating with people getting plastered.
10. Bonds Lane lets our town down and lots of people park there and see it!
11. Make health centre larger.
12. Perfect site for health centre.
13. Would seem to be ideal for locating the new health centre.
14. Keep health centre in town even to expand existing site for all surgeries plus other services.
15. Urban park.

G18 Range of shops and services - improve the existing retail offer

1. Incorporate the farmers market in with the Saturday market.
2. More things for kids to do about town. Bowling alley and cinema!
3. We need and would welcome a higher standard of retail shops. We currently have to spend our money in other towns, as the quality of shops in Biggleswade is very poor. We need shops like Next, M & S, Gap, Monsoon, Gap, bigger Boots.

4. Total pedestrianisation of the town centre.
5. Optimist. All side street shops only last 2 years. What's wrong, rent to rates.
6. Have started new shop in Hitchin Street no help shops closing, this needs to be addressed urgently.
7. Pedestrian to the lights would be great otherwise Hitchin Street will just be empty shops.
8. Need to encourage variety and independent retailers. Review rates for 1st year. No more carpet shops or hairdressers.
9. Need a toy shop - e.g. entertainment. Stationers e.g. WH Smith, Wilkinsons type store, bookshop.
10. No more supermarkets. A book/coffee shop needed as travel to Letchworth for a decent book and record shop.
11. Weekend farmers market please.
12. If health centre is here where do you park? Saxon Drive best place.
13. OK.
14. Need a better range of shops e.g. Wilkinsons, Curry's, Blue inc, M & S, Dorothy Perkins.

G19 Market Square

1. We don't need anymore supermarkets.
2. That's ok, bring in outside villages.
3. Definite yes to both G19 and G20 - even if some councillors expense allowances had to be slightly reduced to pay for it.
4. Agreed - not rocket science is it. It makes you wonder why it doesn't happen already?

G20 Fair Trade Town

1. It would be good to be a Fair Trade town. Shame we're not already.
2. We're falling behind the rest of the County by not having Fair Trade status.
3. More Fair Trade goods increases choice and quality for shoppers.
4. Actions OK.
5. Biggleswade should be a Fair Trade town.
6. Failure of council to support Fair Trade is a disgrace. This is the biggest obstacle in the way, there is no downside to being a Fair Trade town.
7. Why not, Asda has enough?

SECTION 3

What You Said

3.3 Transport and Community Safety

T1 Varying levels of awareness of existing community safety initiatives that operate in the town

1. Alcohol being drunk at all times in Bus Station waiting area and all areas around market square.
2. Please ensure pelican crossing buttons actually work. Church street is terrible and keeps breaking down.
3. When are the promised calming cushions going to be installed to slow traffic in Potton Road (Like in Gamlingay and Mead End)? Several animals and a little girl have been knocked down recently. The rate the traffic goes along here is horrendous, lorries shake the houses.
4. Potton Road should be 20mph during school in/out times.

T2 Response to community safety issue

1. PCSO's should have more power as in other places e.g. Stafford police.
2. Consider bus service to Stevenage via Lister hospital.
3. Carry out a survey to accurately determine which areas/ streets really NEED an increased police presence and concentrate resources where they are needed.
4. All good words but could end up as nought. Need simply to keep a tally of crime stats, publish to residents, name and shame offenders (short of bringing back the stocks).
5. Police stations should be open 24 hours a day with minimum staff (x4) It is needed especially as drunken people go to/ come from station.
6. Commuter parking in Dells lane.
7. Police response times must get better.
8. Police need to take action over drug selling on Holme Crescent. Police presence.
9. Town centre patrol at night

T3 Improved control of alcohol sales

1. More policing of selling alcohol to underage, businesses should be prosecuted to set an example.
2. Ensure adequate access is maintained through the alley at the New Inn. Chairs and tables spread to make access difficult.
3. More action to prevent consumption of alcohol in streets.
4. Stop corner shops from selling alcohol full stop (x2). There are plenty of pubs or supermarkets that sell drink and have stricter discipline.
5. My main concern - youngster out late in the evening - drinking alcohol in the park - don't feel same anymore.
6. More PCSO's to monitor town centre.
7. Underage drinking in groups in town and at park Mill lane
8. Sting operation needed against off licenses and publicans. Name and shame and report to police those who fail the test. Actions not words.
9. More control needed re drinking in Town centre alcohol free zone.

T4 Increase promotion of existing bus service to increase usage and ensure viability

1. Please include all local bus timetables online.
2. Electronic display of next bus(es) to where and when at every stop.
3. New housing extension of Chambers Way:
 - a. Is there going to be extra service to cope with increase population?
 - b. M3 Bedford bus, extend route via road behind leisure centre.
4. Make buses cleaner, quieter and run on time.
5. Bus service to Lister Hospital Stevenage.
6. Late evening buses would be a help.

T5 Prioritise existing destinations and look into the feasibility of increased destinations that can be reached by the bus service

1. Please enquire as to the possibility of the National Express Coach from and to Victoria stopping at Biggleswade bus station. Biggleswade has always been a coaching town.

T6 Access to Biggleswade station platforms for all passengers e.g. disabled, individuals with impaired mobility, pushchairs, heavy luggage, cycles

1. Vital. Access to the station for disabled, elderly and other groups listed is appalling for one of the busiest FCC stations on the line. Platform access should be DDA compliant to all. Access to can only be described as 'forbidding' some improvement is long, long overdue (x11).
2. Why aren't they doing an access for disabled, Sandy did?
3. No need to focus outside of station (approaches etc) as this was recently done.
4. Toilets need installing.
5. Make station forecourt a transport hub (x2).

T7 Large numbers of passengers on trains to Kings Cross

1. 7.2 Incentives so we travel by train for short/ local trips (in off peak times).
2. Do something to discourage commuters from parking in residential streets or improve cost parking/ taxi service etc.
3. When the 1500 houses are built there is likely to be standing room only on trains to Kings Cross unless more carriages and more trains, safety issue.
4. Extra carriages need adding to rush hour trains to relieve over crowding.
5. More ticket offices needed at train station in rush hour.
6. Better information screens needed on platforms.
7. Provide more trains or have some of the 'straight through' trains stop here like they do at St Neots.
8. Review timetable again since changes in May 2009. Trains are more congested. More non-stop trains are needed.
9. Fast trains to Kings Cross - More needed!
10. Encourage people to move to London.
11. Address safety and lighting at and around Biggleswade station.

T8 Support for a transport interchange at Biggleswade Station

1. Too congested on Station Road for the residents around here already. Don't want any more transport here. It's dangerous with all the traffic now! (x2).
2. There is NO support for such an interchange with those living opposite it, thank you!
3. Yes - we need integrated transport to link bus departures to train arrivals like 'link' bus/ East Beds dart used to be. Bus pick up in Market Square too.
4. No, too far from town centre for most people.
5. Vital to link trains with bus services.
6. Move turning buses off Market Square.
7. Junction of Station and Saffron Road needs improving whatever happens - it's dangerous.
8. When the gas board and council have finished digging up the pavements in Holme court could we please have tarmac instead of tatty grass verges - Save grass cutting expenses. This would also allow room for a cycle path to station.
9. Taxi hot line free phone at rail station.

T9 Facilities/improvements to encourage cycling within the Town

1. Not on pavements please.
2. Clear the car parking, especially London Road to enable cyclists to use the road safely!
3. A cycle path from the station to London Road could now be constructed the length of Dells lane and Holme court avenue. The new lampposts are against properties having been moved from the grass verges which pedestrians do not use. The verges would make the cycle path.
4. Actions OK.

T10 Concerns regarding pavement surface condition and overgrown vegetation

1. Educate people not to drop litter in the first place!
2. Yes to all!
3. Decent pavements would help all especially the disabled.
4. Pathways along Bunyan and Lincoln needs clearing. Very overgrown.
5. High visibility volunteer schemes, esp. with schools, meets 4 pensioners - to clear rubbish and reclaim land for planting plants and veg.
6. 10.1 and 10.2 Doesn't this exist already?
7. Actions 3 and 4 OK.
8. 'Town cleanup days' is a brilliant idea.
9. Teach children at an early age to respect their environment not just 'green' areas.
10. A well publicised system for reporting concerns by some simple procedure would help to ensure that local authorities would be aware of such problems.

11. 10.1 This does not work.
12. No3 Town cleanup days - local schools could help and this would educate the youth.
13. Deal with weeds in roads.
14. Get the local schools doing cleanup days to tidy Biggleswade - council won't do it!
15. Town cleanups could involve those claiming benefits which could then be added to their CV's.
16. Encourage residents to care for their common ground in front of their property by use of reduced council tax bills.
17. Supposedly councils go around looking at residents hedges etc to see if overgrown etc. Why don't they check the council's obligations?
18. Cherry trees planted outside No's 49-52 Holme Crescent need removing. The stones are dangerous underfoot and fruit soiled carpets, bird dropping damage cars and are now encouraging children to climb and eat fruits.
19. Footpaths - get responsible authority to act on reported problems.

T11 Need for additional drop kerbs for pushchairs, wheelchairs etc and wider pavements

1. No survey needed, it's obvious, Foundry lane alongside Aldi pavement should be widened.
2. Some side streets do not have drop kerbs for wheelchairs or scooters.
3. Improve parking in the town address the problem at present caused by people parking all day on the streets and then taking the train into London.

T12 Parking in and around the Town Centre

1. No multi-storey parking please.
2. Clearer signage needed for existing parking.
3. What about Bonds Lane for a car park?
4. I think that we should park in the one near the White Hart.
5. More than 6 disable parking places and clearly marked please.

T13 Parking charges – responses favoured parking remaining free of charge or be chargeable after 2 hours

1. Actions OK.
2. Other charges discourage people into the town.
3. Keep “Free Parking” in town.
4. Use “discs” for residents.

T14 Concerns regarding dangerous parking in residential areas

1. Stop parking in Dells lane near exit from the Dells (x2).
2. Dangerous parking on both sides of road as you enter Furzenhall road.
3. Railings need installing around grass verges on Winston Crescent Estate to prevent people from driving up on pavement and parking illegally.
4. Permit parking all around station area.
5. Can Rose lane car park have a residents parking permit scheme so that people living in Rose lane can always park their cars there?
6. Parking permits on all roads near station.
7. Prosecute people for parking on pavements.
8. The Baulk is a hazard.
9. There is a continual problem in residential streets caused by car drivers parking on the pavements causing mothers with baby carriages and people on invalid tricycles to get off the pavement onto the road. How about some Police action to deal with these offenders? (I speak as a driver since 1950 - i.e. definitely not an anti-motorist).
10. Painted roundabouts in the town - not painted and largely ignored.
11. HIGHWAY CODE not enforced:
 - a. Parking at 'T' junctions.
 - b. Parking on pavements Lincoln Crescent.
12. People parking directly opposite junctions is a definite problem on London Road & Dells Lane/Lincoln Crescent.
13. Dells Lane, London Road, top of London Road to Rose Lane entrance cars double parked
14. Holme Crescent parking 5 days a week won't? Or want? like? (PERMANENTLY?) Phrase * (starred actual post it because not clear).
15. Arsenal fans parking on Station Road on match days carelessly parking partially across residents driveways - who can I report this too?
16. Negotiate reasonable cost of commuter parking within Rail co. Biggleswade has a growing population.

17. Permits required for residents in Holme Crescent to prevent using area for rail parking when the existing parking is not full! Preventing access for emergency vehicles to bungalows especially.

T15 Concerns regarding people using the station parking in residential areas

1. Arsenal fans parking on Station Road on match days carelessly parking partially across residents driveways - who can I report this too?
2. Dells Lane/Tennyson Ave - problem with parking by commuters?
3. Particularly between London Road & The Dells on Dells Lane?
4. Dells Lane nearest to station is a permanent car park permits please!
5. Inconsiderate PARKING DANGEROUSLY Dells Lane, Tennyson Ave, Chaucer Drive, all junctions and pavements?
6. Parking make Station Road resident system as well as 1 hr parking. Saffron Road is totally permit This would be even better!
7. Permit zone on Saffron Road but not Station Road - Why? Residents on Station Road have no where to park!

T16 Concern regarding lack of residents car parking and parking on verges in residential areas

1. Permit scheme on Saffron Road - people parking in Saffron Court & dangerously on corner of Saffron Court and Road.
2. More parking needed on Osprey Road, get rid of rough grass.
3. The Baulk.
4. Actions OK.
5. Residents parking on station road.
6. Too many pedestrian controlled traffic lights down main streets; holds up traffic flow.

T17 Traffic Flow

1. Palace Street is an accident waiting to happen. Lots of people walk from station and this area of town to centre and shops. Traffic from ALDI and Bingo parking use it rather than going all way round town on the one way system. Change Bonds Lane to 2-way from ALDI and other car park.
2. Also Sun Street and St John's Street ideal as a natural triangle and before traffic increase due to Biggleswade East.
3. If the road between ALDI's car park and Station Road has 2 way then cars would not have to go all the way round the town and through the busiest street to get to London Road and new development.
4. T-junction, Dells Lane, London Road, Sun Street T Junction to Shortmead Street, High Street traffic lights right turn to Rose Lane, not wide enough.
5. A roundabout at the Baulk/London Road/Dells Lane would improve traffic flow and safety.
6. Chamber Way - Traffic concerns when the 1,500 houses built. Access/traffic jams to/from London Road and Chambers Way, higher traffic will impact quality of life.
7. Actions OK.
8. Make it two-way out of ALDI car park (5).
9. Better placement of signs outside ALDI so drivers can see they are not meant to use Palace St + occasionally Police traffic using the short cut illegally.
10. Only one way into town from Langford yet three ways out.
11. Why take trade out of town please reverse Hitchin Street traffic flow. This will not cause so much congestion.

T18 Junctions in need of improvement

1. A solution is a roundabout at Shortmead/Sun Street junction, for traffic movement-environmental - safety reasons (5).
2. Roundabout needed Chambers Way junction plus London Road Pedestrian crossings are urgently needed on London Road, adjacent to Eagle Farm Road and adjacent to Dells Lane/The Baulk.
3. Roundabouts/pedestrian crossings at Saffron Road/Station Road and Back Street/Baulk.
4. Mirror for junction Rose Lane and entry exit to ASDA.
5. Create a no right turn out of the Halfords/Argos estate to help the traffic flow.
6. Actions OK.
7. Roundabout junction Eagle Farm Road, Drove Road, London Road.
8. Mirror junc. Rose Lane and entry to ASDA.
9. Suggest some sort of traffic control at London Road / Drove Road at school times - "lolly pop" pedestrian crossing.

10. Chambers Way/London Road Already increased trucks plus cars to new estate. I heard a motorcyclist was killed last year; are we waiting for another fatality?
11. Takes 10 mins to get out of council chambers at 4.30pm.
12. The Balk must be the most dangerous stretch of road can't you make it one way. A library, sheltered housing, 2 schools, some child shouldn't have to be injured before something done.
13. The Balk to London Road London Road to Drove Road.
14. Some people speed too fast on the roundabout.

T19 Speeding

1. Speed indicator signs or camera on London Road in both directions.
2. Stop people jumping red lights on Hitchin Street and speeding on Teal Road.
3. Make Streets narrower with tree planting, cycle lane and more parking. Must be better ways than just speed humps.
4. Traffic calming on Drove Road!
5. Holme Court Ave, Courtlands Drive, London Road, Potton Road.
6. Install speed indicator signs on London Road.
7. Most cars speed on London Road.
8. Calming measure in Stratton Way urgent before there is a major incident.
9. Speed reduction strategy should cover residential areas and proximity of all schools.
10. Simply encourage the easy reporting of speeding e.g. text the registration, time, place to a police number then police knock on their door.



SECTION 3

What You Said

3.4 General Comments

These were written comments with no specific association with the Action Plan but placed on the display boards for the attention of the Town Council and other providers of facilities and services.

1. A Key Issue - we want to provide more for our youngsters but where and at what price?
Where is there room to facilitate a new scout hut within the community?
To be Part funded by existing scout facility which is aging and limits expansion of the scout group due to room.
2. More library facilities, no more housing, more information, more rivers
3. Band stand (3)
4. KFC
5. Country & Western
6. Music line dancing
7. Massage centre
8. More parks and open spaces
9. Better for all not in Biggleswade
10. More fun
11. More footpaths
12. Boating
13. Health clubs
14. Play theatre
15. Cinema
16. Conservation
17. Conference centre
18. Tenpin bowling
19. Chess, draughts and dominoes club
20. G1-13 very good and good luck
21. Secure home for dispossessed sky larks
22. Support green native plants not flimsy annuals in town beds